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Ramadhan Kirunda B.

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Summary of Qualifications

Ramadhan Kirunda is a Multi-skilled Monitoring, Evaluation, Learning and Quality Improvement Specialist with over 10 years' working experience. He has invaluable experience of MEAL for Health and livelihood sector programs, project supervision, Qualitative research and Quality Improvement. He has proven expertise in developing and implementing Project M&E Systems, designing MIS, Project outcome Assessment (Outcome mapping and MSC approaches), Technical reporting, Quality Improvement and Implementation Science by way of Multi-method approach. He is also proficient in data management & analysis using Access, Excel, SPSS and Epi-info. He has expertise in Data visualization using power BI and the use of service cascades for program effectiveness.

Since February 2015, he has been the Technical Lead for Monitoring, Evaluation, Learning and the Quality Improvement coordinator for the USAID/Advancing Partners and Communities (APC) project, across 23 Districts of Uganda. His role involves designing M&E systems in sync with and to strengthen National HMIS system; MEAL capacity building partners; Quality Improvement for the program; institutionalizing and localizing data use and Learning; development of knowledge products; leading the implementation of the learning agenda at strategic and implementation level; supporting teams to develop, test and scale-up/spread innovative program effectiveness approaches; data us; documentation and sharing of best practices and adaptive management.

Previously, he worked as the MEL Technical Lead for DFID's Accountability Can Transform Health (ACT Health Program) in 16 Uganda districts, Data/M&E Manager for USAID/SCORE Livelihood project with TPO in south western Uganda, MEL Officer for Bwindi Community Hospital's Live at Birth Maternal and Child Health Project, Project Supervisor for USAID/REACH-U Project in Karamoja with Makerere University Joint AIDS program and as a Data Officer for CDC's Makerere University Joint AIDS program where he doubled as the focal person for HIV Quality Improvement.

EDUCATION & CERTIFICATIONS

1. 2015-2016, Master's in Monitoring and Evaluation – Uganda Technology and Management University
2. 2013-2014, Post Graduate Diploma - Monitoring and Evaluation – Mountains of the Moon University
3. 2003-2007, Hons. Bachelor of Arts Degree – Education (Arts and Social Sciences) – Makerere University
4. Uganda Advanced certificate of Education - Kibibi Secondary School

OTHER

Data quality, Data use, Quality improvement, M&E Frameworks for HIV/AIDS Programs, HIV/AIDS Peer Counseling, Qualitative data analysis, Database management and Implementation research

Languages

1. English-Fluent
2. Swahili-basic
3. Runyankore-Fluent
4. Luganda-Native
5. Lusoga-Basic
6. Ateso-Basic

Monitoring, Evaluation and research experience

- Social norm Exploration and collaborative intervention co-design to reduce teenage pregnancy, child marriages and reduce school dropout rates in line with SDGs (2018)
- Qualitative inquiry on perceptions, attitudes of communities towards contraception use – 2018.
- Developed Quality improvement system for USAID's Advancing partners & Communities project.
- Qualitative inquiry on introduction of Sayana press alongside Depo Provera in Uganda – (2015)
- Team leader, End line Evaluation – ACT Health (Accountability can Transform health) pilot Program in Bugiri district, covering all health facilities. (2014)
- Team lead of the “utilizing data for quality of care improvement” initiative for Makerere University Joint AIDS Program – MMC satellite clinic - Mbarara. (March 2009)
- Qualitative research study on the knowledge, attitudes and beliefs towards long acting contraceptive family planning methods in Kayonza, Mpungu and Kanyantorogo sub counties in Kanungu District – for Bwindi Community Hospital. (July 2012)
- End of project evaluation for Buy-A-Net Malaria prevention group, Canada. Implemented in Kampala district, central Uganda. (August 2012)
- Baseline study for Live at Birth maternal and child health project for Bwindi Hospital – May 2012
- Project Needs assessment for Makerere University Joint AIDS Program - Karamoja region REACH-U Project - HCT HIV/AIDS Project. (May 2010)
- Household vulnerability assessment and enrollment for 2,200 OVC Households in Rubirizi, Buhweju, Mitooma and Bushenyi for project implementing partners in the region. (November - December 2012)
- Annual Household survey for SCORE OVC household vulnerability status for 3,908 households in Buhweju, Mitooma, Sheema and Rubirizi. (July 2013)
- Team leader annual household vulnerability assessment for 1,500 OVC households in Isingiro and Bushenyi, for all SCORE implementing partners in the area– May 2012.

Professional Experience

Employer: USAID/Uganda Advancing Partners and Communities (APC) project – FHI360

Position: Technical Officer – Monitoring, Evaluation, Learning & QI coordinator – Feb 2015 to date

Job Summary:

As the Technical Officer, I am responsible for Monitoring, Evaluation, Learning, Research, and Quality Improvement for the APC project components i.e. Multi-sectoral engagement, Social Norms, Quality Improvement, CBFP, Drug Shops IS pilot and Innovation grants in 23 districts of Uganda. This is community-based program with a decentralized implementation approach.

Key accomplishments

- Led the qualitative social norm exploration on drivers of school dropout, teenage pregnancy and high fertility in 5 target districts
- Led adaption of Experience Based co-design to design for community-centered interventions.
- Developed the project AMELP in compliance and congruent with USAID requirements.
- Coordinated and monitored data collection, analysis, reporting and utilization promptly.
- Implemented the project Learning agenda at district and community level using QI approaches
- Designed the M&E system and framework for the project for project coherence
- Developed the Activity monitoring and Evaluation Plan for the USAID APC project
- Developed the decentralized quality improvement monitoring and measurement system for the CBFP learning site
- Provided technical leadership in the study design, conduct/ coordinate the baseline assessments, evaluations and other studies
- Conducted cross community and district learning and exchange sessions
- Successfully and timely reported all data to USAID PRS System.
- Mentored and trained project team, Sub-grantees and other key stakeholders, such as, VHTs and Health center staff on monitoring procedures, data quality and reporting
- Led and supported technical heads and stakeholders in the compilation of monitoring data to be included in the quarterly project report.
- Team lead for the Project Quality Improvement intervention, for generating innovative community driven solutions to address social factors affecting service provision.

Employer: GOAL, Uganda - ACT Health Program

Position: Monitoring, Evaluation and Learning Officer – From April 2014 to January 2015

Job Summary:

Monitoring, Evaluation and Learning Officer technically supports the implementation of the monitoring, evaluation and learning system that provides information at district and programme level for the ACT Health programme. He is responsible for supporting partner M&E officers in quality control and assurance. The officer is responsible for the quality control of qualitative data, review, general reporting; conducting surveys and adherence to partner level protocols across 16 districts.

Key Achievements:

- Team leader during the successful ACT Health end line survey, Bugiri - June 2014
- Ensured quality oversight of data collection processes for implementing partners involved in the ACT health 2-year pilot project.
- Assessed the functionality of the HMIS reporting system in 33 health facilities.
- Conducted a data audit in 33 health facilities, focusing on reproductive health and government facility utilization.
- Compiled citizen report card reports for all the health facilities involved in the pilot project.
- Participated in the partner training and roll out of the new ACT Health program
- Trained partners in the randomized control trial methodology of implementing the project
- Trained partner staff in the use of the most significant change technique in the monitoring and evaluation of the ACT health program.
- M&E Technical Team leader for 4 Regional Partner M&E Officers – ACT Health Program.

Employer: TPO/USAID SCORE Project (Sustainable Comprehensive Responses for Children and their Households)

Position: Data/M&E Manager – From September 2012 to March 2014

Job Summary:

Data/M&E Manager is responsible for managing all the project data and strategic information needs of the project. He establishes procedures, systems and processes for collecting and managing project related data in the TPO service districts. He frequently consults with the Strategic Information and M&E Advisor to ensure that all project data collected feeds into the Project Monitoring Plan in an integrated manner. He ensures that data and related information is collected, processed and reported on in a timely manner and will also participate in project related operational research.

Key Achievements:

- Successfully supported the design, update and maintenance of the SCORE beneficiary data management system
- Streamlined data collection processes for quality assurance for all partners
- Capacity built for all implementing partner data clerks in basic monitoring and evaluation skills
- Team member in designing project data dictionary and data collection tools for emerging research questions relating to SCORE project implementation
- Successfully supported implementing partners in target setting, database management and tracking performance against their set targets
- Successfully conducted three semi-annual household surveys for 3,908 SCORE households
- Successful coordination of the VSLA operations research in five SCORE districts
- Decentralized the data management function to implementing partner level
- Coordinated and compiled quality reports from implementing partner to donor/USAID level.
- Spearheaded data use at implementing partner level for planning and decision-making purposes.
- Supported all SCORE TPO OVC project implementing partners in planning and budgeting for M&E activities
- Successfully conducted five project review meetings with implementing partners and stakeholders, to share progress, challenges and promote learning

Employer: Bwindi Community Hospital – Live at Birth Maternal and Child Health Project

Position: Monitoring and Evaluation Officer – From June 2012 to Sept 2012

Job Summary:

M&E officer implements the Live at Birth monitoring and evaluation strategy based on the project activities and outputs, Conduct data Audits and quality assurance of data at all implementing sites, Participate in planning and budgeting for all monitoring and evaluation activities, Review the performance indicators and reports produced by the Sexual and Reproductive Health, Child health and e-Quality Health Bwindi program areas to ensure consistency with the definition and methodology of collection of these indicators by keeping an M&E plan for each indicator, monitor and report on the performance of different activities under Live at Birth project in keeping with Sustain for Life- Comic Relief guidelines.

Key Achievements:

- Designed an M&E system for Bwindi community Hospital Live at Birth Project
- Designed live at birth project data collection tools
- Conducted three qualitative studies on family planning, child health and e-quality health for the sexual and reproductive health department – Bwindi community Hospital
- Developed a reporting framework where the project outputs fed into the overall hospital strategic plan
- Refined project indicators to ensure they are realistic and measurable as per comic relief grant and reporting guidelines
- Prepared quality reports and organised feedback sessions on all project activities at community level.
- Supported the planning, delivery and evaluation of all project activities at the field level, including training of health unit staff and conducting qualitative studies
- Tracked performance against supported activity budgets and carried out due diligence work making regular updates to management on implementation status.

Employer: Makerere University Joint AIDS Program – USAID REACH-U Project

Position: Project Supervisor, Karamoja Region, From August 2011 – June 12

Job Summary:

The District Supervisor ensures that all project activities are executed through effective management of resources, coordination with district health team and partners working in the area of HCT, Responsible for planning to ensure that HCT activities are implemented according to approved plan and at the required performance levels in accordance with national HCT policy guidelines and project protocols, Consolidate district HCT data from implementation sites and submit timely reports to the Project Area Manager, HCT Advisor and DCOP, Develop district -specific project work plans and budgets in collaboration with the DHT, Coordinate and closely monitor the data collection processes and provide technical support in monitoring and Evaluation data capture to counselors, laboratory assistants and HCWs at implementing sites, Keep the Deputy chief of party and Project Area Manager up-dated on project performance other key developments and decisions taken by the district stakeholders.

Key Achievements:

- Successfully managed project resources (Human and financial) and ensured value for money monitoring at all implementing health facilities.
- Successfully led and coordinated a unified implementation team to also technically support health facilities implementing REACH-U Project activities for sustainability.
- Spear headed quality of service and care improvement initiative at all implementing facilities.
- Joint planning with district health team for project implementation, developed quarterly district specific work plans and budgets and oversaw implementation at all sites
- Capacity built all staff (Counselors, Laboratory Assistants and health unit staff) on data collection, cleaning, reporting and documentation.
- Compiled monthly and quarterly reports from all implementing health facilities in Kaabong.
- Integrated data capture from outreaches into the main stream HMIS system, ensuring that facility outreach outputs move upwards to the ministry and national level through the HMIS.
- Trained Laboratory assistants, Counselors in quality of care improvement, activity planning, verification and reporting.

Employer: Makerere University Joint AIDS Program – USAID REACH-U Project

Position: Regional Project Assistant – Administration, From March 2010 to August 2011

Job Summary:

In charge of the administrative function of the regional management unit for Karamoja, Establish and maintain an information management system for MJAP Karamoja, Ensure the timely delivery of funds to all health units in Karamoja for activity implementation, support implementing health units and DHO's office in the timely accountability of funds disbursed, Monitor program funds in the region and ensure that they are accounted for clearly and timely by all implementing districts in the region, manage and coordinate transport and logistics for the region, Coordinates trainings in the region and makes requisitions for resources required for conducting all training activities, follow up to ensure that the resources are availed and accounted for timely

Key Achievements:

- Established an Information management system for Karamoja to capture all vital information regarding project implementation status which was used to update stakeholders
- All districts in Karamoja region managed and utilized funds as per plan and budget.

- Supported all DHOs and implementing health units to account for funds received from MJAP timely and accurately.
- Value for money monitoring, through support supervision, activity monitoring and capacity building
- Successfully coordinated training activities in the region, ensuring that all health workers in all implementing health units are trained
- Supervised the office assistant, project drivers in the management of office inventory and transport respectively
- Actively participated in planning and budgeting for the regional management unit, for activities as well as operations within the region.

Employer: Makerere University Joint AIDS Program – School of Medicine, CDC-MUSOM

Position: Data Officer from September 2007 to March 2010

Job Summary:

To assist in the provision of an effective, efficient and responsive Data Management service within the overall care and treatment team, through the creation and maintenance of a client/patient data management system, hard copy filing/records management system, ensure a functional data protection system, In-put data into appropriate databases and analyse for team members as required.

Key Achievements:

- Upheld data integrity, confidentiality and security given the nature of data the project was generating
- Maintained a functional, efficient and effective data management system that eased satellite clinic functionality
- Successfully led the “data use for HIV/AIDS quality of care improvement” pilot introduction
- Contributed ideas for the improvement of processes and procedures to ensure the Data Management team provides consistently excellent data for planning purposes
- Learnt all aspects of the Data Management role and ensured that I improved skill levels so as to be able to take on any M&E task within the organisation
- Analyzed and processed all data requests in a timely manner, which made me a vital member of the data management team for the MJAP MMC satellite clinic.

Professional Affiliations

- Member, International Society for Quality in Health care (ISQua) Innovation and system change working group
- Member, Pelican community of Social researchers
- Member, Uganda Evaluation Association
- Member, Health System Global 's Community Health Worker Technical Working Group,
- Member, Healthcare Information for All (HIFA), 2016 to present
- Member, National Task Force monitoring the pilot intervention of Injectable Contraceptive Provision through Drug shops
- Member, Qualitative and Multi-method Researchers forum.

Presentations and/or publications

- **Christine Kim, Ramadhan Kirunda et al November 2018:** A process evaluation of the quality improvement collaborative for a community-based family planning learning site in Uganda. Presented at the International Conference on Family planning, Kigali, Rwanda.
- **Ramadhan Kirunda et al September 2018:** 35th ISQua International conference in Kuala Lumpur, Malaysia, Presented on Broader outcomes of Community Based Family planning services by community Health workers.
- **Ramadhan Kirunda et al October 2017:** 34th ISQua International conference in London (October 2017) Voices from Uganda. What they reveal about the Quality of family planning services provided by community Health workers.
- **Ramadhan Kirunda et al March 2017:** Uganda National Quality Improvement conference - Building the Capacity of Community and Facility Based Health Workers using the Quality Improvement model: A case for Busia District in Eastern Uganda
- **Ramadhan Kirunda et al November 2016:** 4th Global Symposium on Health Systems Research (HSR 2016) in Vancouver, Canada. What works? A facility-based mentorship and coaching model for community health workers improves the quality of Community Based Family Planning services in Uganda
- **Ramadhan Kirunda et al January 2016:** International Conference on Family Planning (ICFP 2015) Nusa Dua, Indonesia on the theme "Global Commitments, Local Actions". FP and HIV integration: Results from a Readiness Assessment of 16 Health facilities in Uganda.
- **Ramadhan Kirunda et al August 2016:** Strengthening Family Planning systems in Uganda: A Community Based Quality Improvement Initiative. Uganda National Quality Improvement conference.
- **Ramadhan Kirunda et al August 2016:** Testing change ideas generated by Village Health Teams using the Plan-Do-Study-Act (PDSA) model for high quality services. How it works? A narrative by Quality Improvement teams from Busia District, Eastern Uganda. Uganda National Quality Improvement conference
- **Ramadhan Kirunda et al August 2016:** Assessing the quality community-based family planning services through Client satisfaction interviews conducted by Supervising Midwives! Results and implications on quality and sustainability in Busia District, Eastern Uganda. National Quality Improvement Conference, Kampala - Uganda
- **Ramadhan Kirunda et al August 2016:** Building the Capacity of Community Health Workers using the Healthcare Quality Improvement model: A case for Community Based Family Planning in Busia District Eastern Uganda. National Quality Improvement Conference, Kampala – Uganda

- **Ramadhan Kirunda, Frederick Mubiru et.al** Poster presentation on the Quality Improvement in Family Planning at Community Level that APC/FHI 360 is implementing in Busia, Uganda to the 4th Global Symposium on Health Systems Research (**HSR 2016**).
- **Frederick Mubiru, Evalyn Nampewo, Ramadhan Kirunda et.al** Oral presentation August, 2016: on the Community Based Family Planning Center of Excellence: Lessons from the CBFP Quality improvement initiative in Busia District, Eastern Uganda at the 3rd National Health Care Quality Improvement Conference organized by the MOH Uganda Quality Assurance Department between

REFEREES

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